

Great News !

The Kings Arms is going to be open to the public from Saturday 4th of July 2020

Monday to Saturday

12 noon - 2.30pm / 5.30pm - 8.30pm

Sundays

12 noon - 3.00pm / 5.30pm - 8.30pm

Any queries and/or bookings, please contact us on 01747 838325 or to our email Info@kingsarmseaststour.com. All updates are going to be on our website soon

<http://www.kingsarmseaststour.com/>

Our aim is to ensure that you feel safe whilst on our premises

We have been working extremely hard to make The Kings Arms safe for you and our staff. To do this, we have introduced:

- Clear rules & signage
- Non invasive temperature checks on arrival
- Hand sanitiser on arrival and at other key points
- We have adopted one-way routes through the premises - enter front & exit to side
- Table service only
- Table and seating planned to allow for social distancing
- Bookings not essential but priority will be given to those who have booked
- Simplified menus online, single use menus on the day, pre-order old menu favourites
- All staff have been made aware of our risk assessment to protect both them and you
- We recommend that you have face coverings (even a napkin will suffice) whilst walking around the premises
- Toilets – we are trusting in people's common sense to observe all government social distancing guidelines – children, as always, are the responsibility of parents
- Lots more garden seating

The New Normal (unfortunately!)

Booking Tables

We will only be offering seated table service while social distancing requirements are in place. We recommend that customers book a table to guarantee their place as the restaurant occupancy will have been reduced. Walk-ins will still be possible, but we strongly advise you to book, especially at busy times. You will be required to provide contact details on entry.

Customers should follow Government guidance on meeting people from outside your household. Currently indoor gatherings are limited to members of any two households (or support bubbles) while outdoor gatherings are limited to members

of any two households (or support bubbles) or a group of at most six people from any number of households.

Cancelling a booking

Due to the exceptional circumstances currently being faced by our staff, it is more important than ever that you let us know if you need to cancel a booking. Your support in this matter is appreciated.

Face coverings

Customers aren't required to wear face coverings whilst seated but we would ask you for the reassurance of others to do so whilst moving about the premises.

Table Service

Our staff will be following social distancing guidelines at all times, so it may take a little longer to serve you, but we hope that you will bear with us during these exceptional circumstances.

How will we enforce the rules?

In order that everyone feels safe we are hopeful that you will respect the house rules. However, the police and local authorities have powers to enforce social distancing requirements and can instruct customers to disperse, leave an area, issue a fixed penalty notice or take further enforcement action.

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Adopted safety measures

To adhere to government guidelines we have made various investments to protect both customers and staff, including the following:

- Issuing infrared thermometers to allow staff temperature checks ahead of every shift
- Safety and information notices
- Physical screens
- Additional card payment devices
- Hand sanitiser dispense stations
- Face shields and gloves for staff
- Seated table service - which will reduce capacity
- Tables removed/spaced out in line with Government guidelines
- Single entrance and exit points where possible
- Introduction of single-use recyclable paper menus
- All condiments removed from tables and provide sachets when requested
- Cutlery will be brought to you by our staff
- Increased cleaning regime, with focus on touch points
- No standing at the bar - drinks will be provided by table service
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We cant wait to see you all and enjoy good times once again,

The Kings Arms